



SALES & MARKETING BULLETIN

NEC

DL60709525 MARCH 6, 2024

NEC IP DECT AP400/300/200 Product Life Cycle updates EMEA Markets

The AP400 has been the cornerstone of NEC’s IP DECT program since 2012. Since then it has proven it’s added value in many lines of business.

Following the launch of the AP500 product line representing a next generation IP DECT portfolio, the time has come to finalise the phase out of the AP400 series.

We will also discontinue maintenance and stop releasing fixes on the R6.6. software line per 1st Oct 2024. Support of R6.6 was extended in parallel with R6.8 to enable customers to continue to operate mixed networks of AP200/300/400, as communicated in portfolio bulletin 2020-066. In the meantime customers have been able to enjoy 4 more years return on their original investment and many have already replaced their old infrastrure. The remaining customers with mixed networks now need to replace any remaining AP200 and AP300 and standardize on AP400 running on R6.8 software, which will continue to be supported until 31st Oct 2027.

IP DECT AP400 Access Points and related parts Life Cycle Data

The following plan relates to the EMEA markets.

Product code	Description	EON	EOD	EOS
960003870100	Site Survey Tripod	01072024	01072024	01072024
960003908000	G7A (G.729 Add On Card)	-	-	01072024
960003908100	G7A (G.729 Add On Card)	01072024	01072024	01072024
960003915100	Outdoor Box	-	-	01072024
960003922301	AP400	01102024	01102025	31102027
960003926301	AP400C	01102024	01102025	31102027
960003927000	AP400G	01102024	01102024	01102024
960003928301	AP400E	01102024	01102025	31102027
960003932301	AP400S	01102024	01102025	31102027
960003933000	AP400 Desk Stand	01072024	01072024	01072024
EU910010	DMLS Discounted Messaging License	01102025	01102025	01102025
EU917000	IPDECT Upgrade Allowance 10 AP Lic	01042024	01042024	01042024
EU917001	IPDECT Upgrade Allowance 50 AP Lic	01042024	01042024	01042024
EU917002	IPDECT Upgrade Allowance 100 AP Lic	01042024	01042024	01042024
EU917003	IPDECT Upgrade Allowance 250 AP Lic	01042024	01042024	01042024
EU917005	IPDECT Redundancy Lic	01102025	01102025	01102025
EU917006	IPDECT Branch Survivab. Lic	01102025	01102025	01102025
EU917012	IPDECT I755x/I766Ex Lic	01102025	01102025	01102025
EU917022	IPDECT Reflection Cancelling Lic	01102025	01102025	01102025
EU917029	IPDECT Upgrade Allowance 1 AP Lic	01042024	01042024	01042024
EU917061	IPDECT Very Large Configuration Lic	01102025	01102025	01102025

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EU917062	IPDECT 1 AP Cap Lic	01102025	01102025	01102025
1399-17-0237	H+S SENCITY® OMNI-S cellular	01102025	01102025	01102026
EU917110	AP400Ex	01102024	01102025	01102026
EU917112	IP DECT Test License	01102025	01102025	01102025
EU917121	Site Survey Kit INT - AP400/I766	01072024	01072024	01072024

EON - End of New deliveries. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.

EOD - End of Deliveries Both new and expansion sales of the hardware/software are no longer available. The hardware and its associated firmware are no longer maintained, however repair or replacement service is still available.

EOS - End of Service. All service on the product have ended. For Smart IT related hardware and software support contracts, the support will be honored until the end of support date in the contract.

Support information

Support and bug fixing on R6.6 software, compatible with AP200, AP300 & AP400 in a single system, will be discontinued per 1st October, 2024.

Support and bug fixing on R6.8 software, compatible only with AP400, will continue until the EOS date of the AP400 series, currently 31st October 2027, subject to the customer having active SW Assurance.

Software Assurance

SWA is already mandatory for new systems but will also become mandatory per April 1st 2024 for all system expansions. Refer to Sales & Marketing Bulletin DL59766924 JANUARY 19, 2024. For this reason the upgrade allowance licenses will be discontinued per the mentioned date.

Availability & Order Information

The listed AP400 items can be ordered as long as there is stock available but ultimately until the EOD date.